Culture vs. Bureaucracy/Systems
(Two opposing forces that determine the fate of an organization)

**Human Side**
- Culture
  - Effectiveness
    - Leadership
    - Beliefs, attitudes, patterns
    - People-responsibilities, genuine
    - High expectations
    - **WE**
      - Recognized for Potential
      - Driven by “want to’s”
    - Thrive
    - GREAT

**Systems Side**
- Bureaucracy
  - Efficiency
    - Management
    - Policies, procedures, missions
    - Position-tasks, formal
    - Compromised expectations
    - **ME**
      - Judged on Behavior
      - Driven by “have to’s”
    - Survive
    - GOOD